



C E R T I F I C A T

SRAC certifică organizația/ certifies the organisation

SOFTWARE IMAGINATION & VISION S.R.L.

Șos. București - Ploiești, nr. 73-81, complex Victoria Park, corp clădire C4, et. 2, sector 1, București

**pentru următoarele activități/
for the following fields of activities**

Servicii de Dezvoltare, Implementare, Suport Tehnic, Management de Proiect pentru realizarea produselor de planificare a resurselor întreprinderii (ERP), sisteme suport decizional (DSS), sisteme multi-media, produse eLearning, eCommerce, eBusiness, eHealth, eAgriculture, eGovernment și produse pentru domeniul nuclear;

Servicii de dezvoltare de instrumente software pentru managementul afacerilor; Servicii în domeniul tehnologiei informațiilor; Servicii de suport IT pentru configurare hardware și software, în conformitate cu Catalogul de Servicii versiunea 1.0 din data de 22.01.2020

Services of Development, Implementation, Technical Support, Project Management for the manufacturing of products for planning enterprise resources (ERP), systems of decision support (DSS), multi-media systems, eLearning, eCommerce, eBusiness, eHealth, eAgriculture, eGovernment products and nuclear products; Services of development of software tools for business management; Services in the field of information technology; IT support services for hardware and software configuration according to the Catalogue of Services version 1.0 dated 22.01.2020

că are implementat și menține un
sistem de management al serviciilor
conform condițiilor din standardul

which has implemented and maintains a
service management system
which fulfils the requirements of the standard

ISO/IEC 20000-1:2018



Valabilitatea certificatului este condiționată de efectuarea supravegheților anuale până la data de:



nr. certificat/ certificate registration no. **23**

data inițială a certificării/ initial certification date **21 februarie 2020**

data recertificării/ reissuing date -

data ultimei actualizări/ last update **14 septembrie 2020**

valabil până la/ valid until **06 februarie 2022** (cu condiția vizării anuale)

SRAC CERT SRL, Str. Vasile Pârvan Nr. 14, Sector 1, București www.srac.ro

Director General
Ing. Mihaela Cristea



THE INTERNATIONAL CERTIFICATION NETWORK

CERTIFICATE

SRAC as an IQNet Partner hereby states that the organization:

SOFTWARE IMAGINATION & VISION S.R.L.

Șos. București - Ploiești, nr. 73-81, complex Victoria Park, corp clădire C4, et. 2, sector 1,
București

for the following scope:

Services of Development, Implementation, Technical Support, Project Management for the manufacturing of products for planning enterprise resources (ERP), systems of decision support (DSS), multi-media systems, eLearning, eCommerce, eBusiness, eHealth, eAgriculture, eGovernment products and nuclear products; Services of development of software tools for business management; Services in the field of information technology; IT support services for hardware and software configuration according to the Catalogue of Services version 1.0 dated 22.01.2020

*has implemented and maintains a
Service Management System*

which fulfils the requirements of the following standard:

ISO 20000-1:2018

Issued on: 2020 - 09 - 14

First issued on: 2020 - 02 - 21

for the validity date, please refer to the original certificate* issued by **SRAC**

Registration Number: RO - 0023



Alex Stoichitoiu
President of IQNet

eng. Mihaela Cristea
SRAC General Manager



IQNet Partners:**

AENOR Spain AFNOR Certification France APCER Portugal CCC Cyprus CISQ Italy
CQC China CQM China CQS Czech Republic Cro Cert Croatia DQS Holding GmbH Germany FCAV Brazil
FONDONORMA Venezuela ICONTEC Colombia Inspecta Certification Finland INTECO Costa Rica
IRAM Argentina JQA Japan KFQ Korea MIRTEC Greece MSZT Hungary Nemko AS Norway NSAI Ireland PCBC Poland
Quality Austria Austria RR Russia SIGE México SII Israel SIQ Slovenia SIRIM QAS International Malaysia
SQS Switzerland SRAC Romania TEST St Petersburg Russia TSE Turkey Vinçotte Belgium YUQS Serbia
IQNet is represented in the USA by: AFNOR Certification, CISQ, DQS Holding GmbH and NSAI Inc.

* This attestation is directly linked to the IQNet Partner's original certificate and shall not be used as a stand-alone document

** The list of IQNet partners is valid at the time of issue of this certificate. Updated information is available under www.iqnet-certification.com